



CANCELLATION, SUBSTITUTION or TRANSFER POLICY

We stop marketing our courses once they are full. If you cancel with short notice then it unlikely that we will fill your spot. We always encourage substitutes, if possible to avoid any charges. The following outlines our policy:

1. You always have 7 days to change your mind after registering for a course.
2. You can always substitute someone else for your place (at no additional charge) if we receive written confirmation at least 3 days prior to any event.
3. Written cancellation must be done by email to info@goddessconcepts.com or via fax to 905-901-9299 and is considered received when we get it.
4. Please note that shipping and handling charges are not refundable (if applicable).

DAYS	CANCELLATION	SUBSTITUTION	TRANSFER
Within 7 days of registration	Full refund or full credit	No Fee	No Fee
91+ days prior to event	Credit less 25% of full course price	No Fee	\$50 Fee
30-90 days prior to event	Credit less 40% of full course price	No Fee	\$100 Fee
Within 30 days of event	Not available	No Fee	Not available
Less than 3 days of event	Not available	Not available	Not available

- An N.S.F. or credit card decline charge of \$20 applies in cases of payment default. If any payment should default then the registrant will have seven (7) to correct the situation. If the situation is not rectified then the result will be treated as a cancellation as per the above mentioned policy.
- All dates, trainers and locations are subject to change without notice.